Device Enrollment

Only devices that do not have a web browser need to be enrolled. These devices include Microsoft, Sony and Nintendo gaming devices. Also, devices such as Smart TVs, Roku boxes, etc. need to be enrolled.

Go to the following link to enroll your device: https://safeconnect.hollins.edu:9443/enroll

Login with your Active Directory (email) username and password.

Once logged in enter the MAC address and select the Device Type from the drop down list.
At this point please make sure the device you are registering is on the network waiting to be enrolled. Once the form is filled out click the Enroll Device button to submit your device.

If your device is not on the network you will see the following message.

Only devices that are active on the network can be enrolled. Please connect your device and verify it is generating traffic before enrollment.
Once the device has been submitted you will see it listed under your login with device type, MAC address, device status, and when the device expires.

You will also receive an email confirming that the device was submitted.

--- User Input ---
Username: brattonga
Email Address:
Phone Number:
MacAddress: b4b675f57904
Device type: Microsoft Gaming Device

--- Safe Connect Diagnostics ---
User supplied Mac address belongs to Vendor: Intel Corporate

Additional details for the Mac address from prior detection:
You can only enroll 3 devices at a time. To remove a device from your account login from the Device Enroll main page and you will see all the devices listed under your account. Click the trash can for the device you wish to remove.