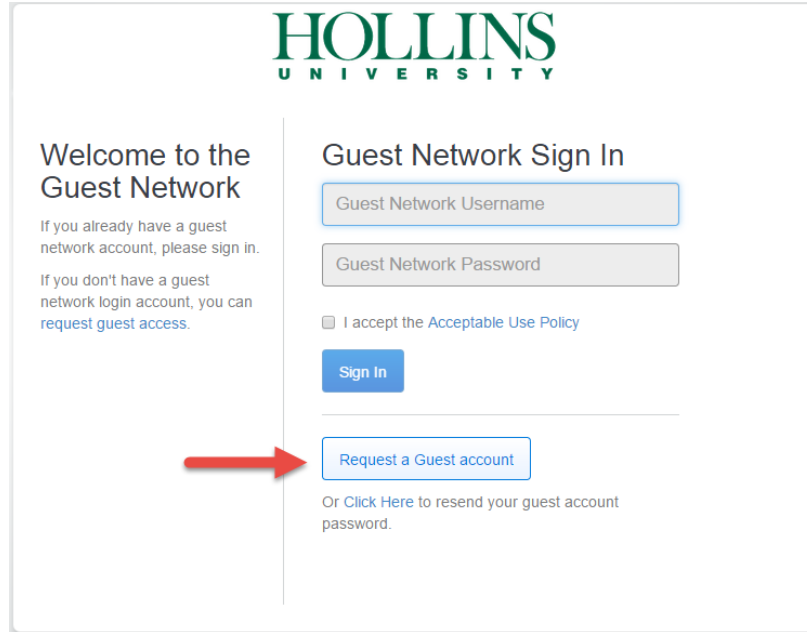


Hollins University Guest Network

To access the Hollins University Guest network please follow the instructions below.

1. After connecting to the “HollinsGuest” wifi network if your browser does not open automatically open it and you will be redirected to the following page. Click the “Request a Guest account” button near the bottom to continue.



HOLLINS UNIVERSITY

Welcome to the Guest Network

If you already have a guest network account, please sign in.

If you don't have a guest network login account, you can [request guest access](#).

Guest Network Sign In

Guest Network Username

Guest Network Password

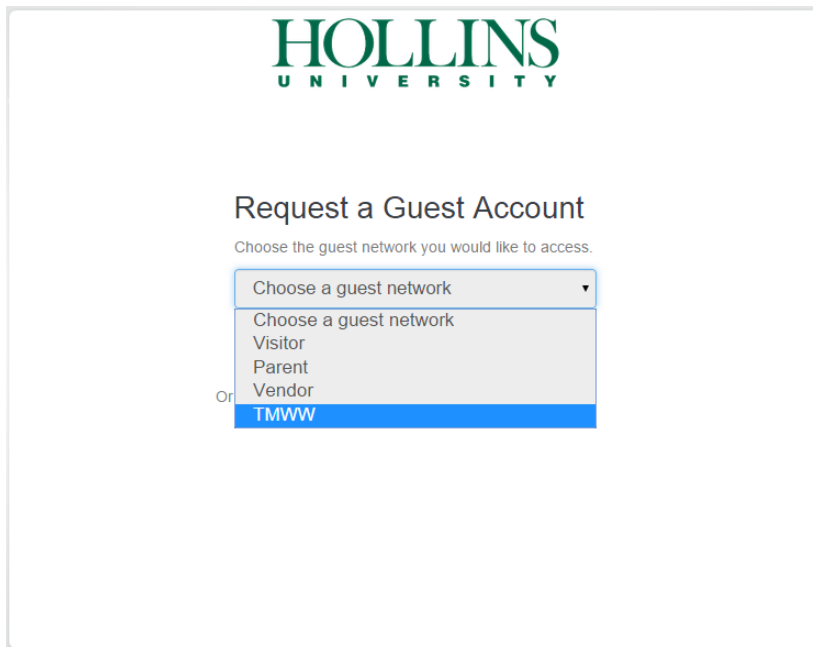
I accept the [Acceptable Use Policy](#)

Sign In

Request a Guest account

Or [Click Here](#) to resend your guest account password.

2. From the next page choose the appropriate profile for your access from the drop down list and click continue.



HOLLINS UNIVERSITY

Request a Guest Account

Choose the guest network you would like to access.

Choose a guest network

Choose a guest network

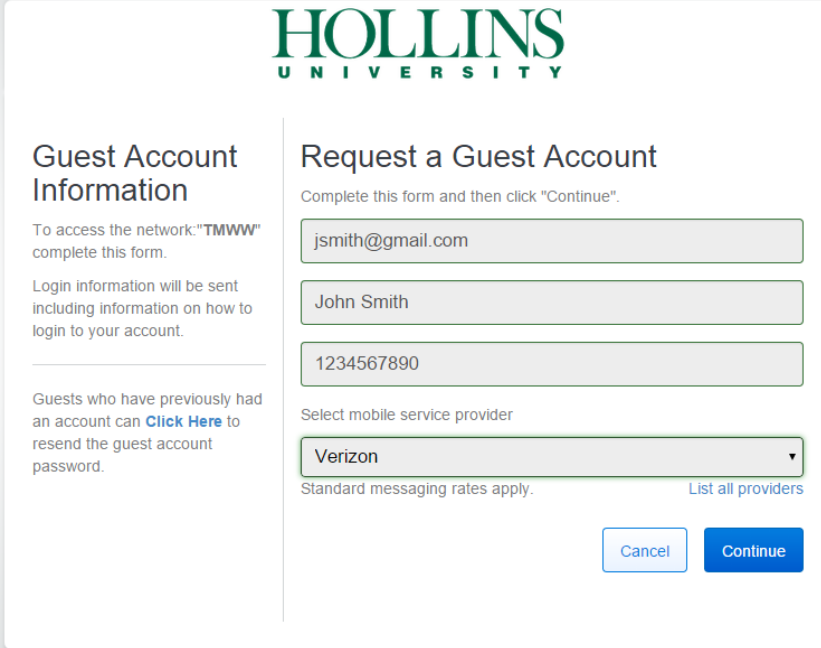
Visitor

Parent

Vendor

Or **TMWW**

3. Complete the form with email address, name, mobile number and mobile service provider (this will send you a text message with your username and password generated by the system) and click continue.



HOLLINS UNIVERSITY

Guest Account Information

To access the network: "TMWW" complete this form.

Login information will be sent including information on how to login to your account.

Guests who have previously had an account can [Click Here](#) to resend the guest account password.

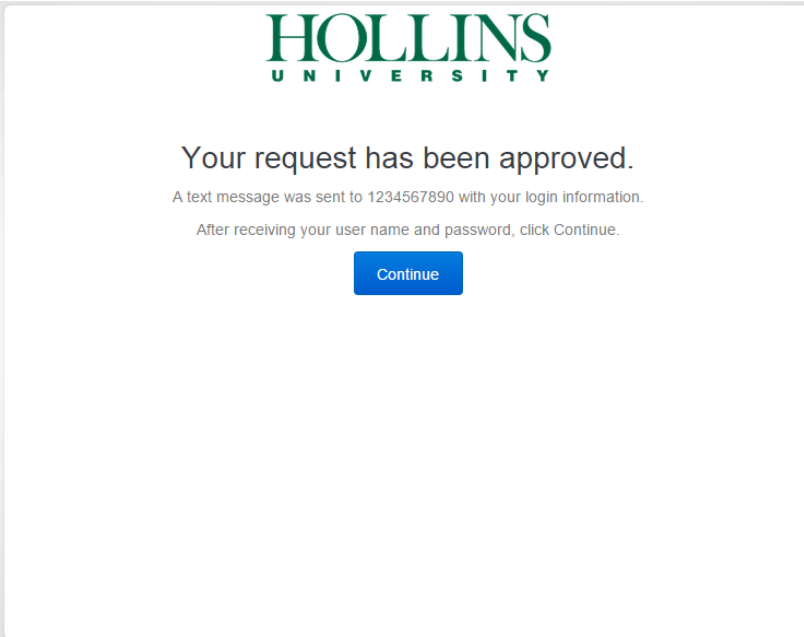
Request a Guest Account

Complete this form and then click "Continue".

Select mobile service provider

Standard messaging rates apply. [List all providers](#)

4. You will see a message on the screen that your request was approved and will show you the mobile number that the text message was sent click continue.



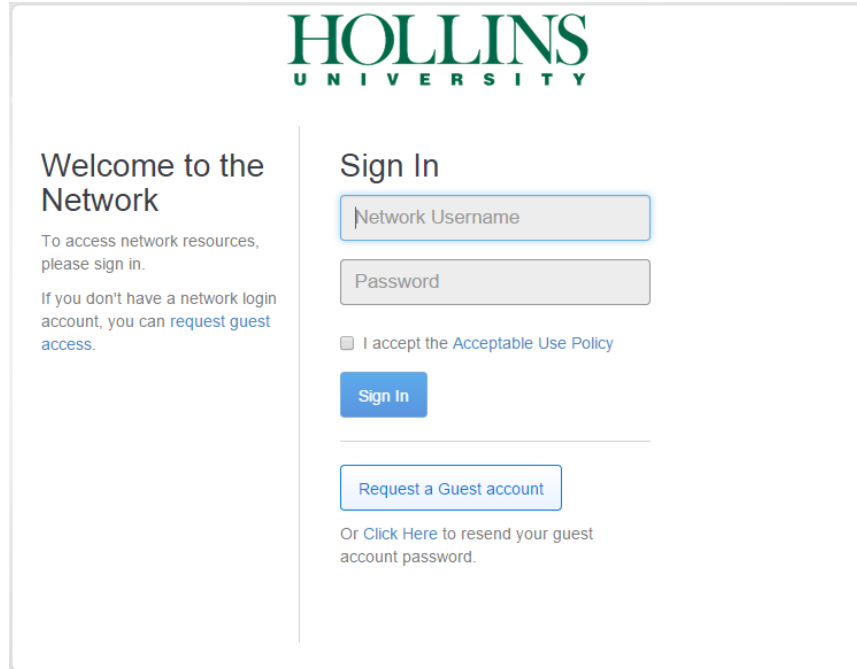
HOLLINS UNIVERSITY

Your request has been approved.

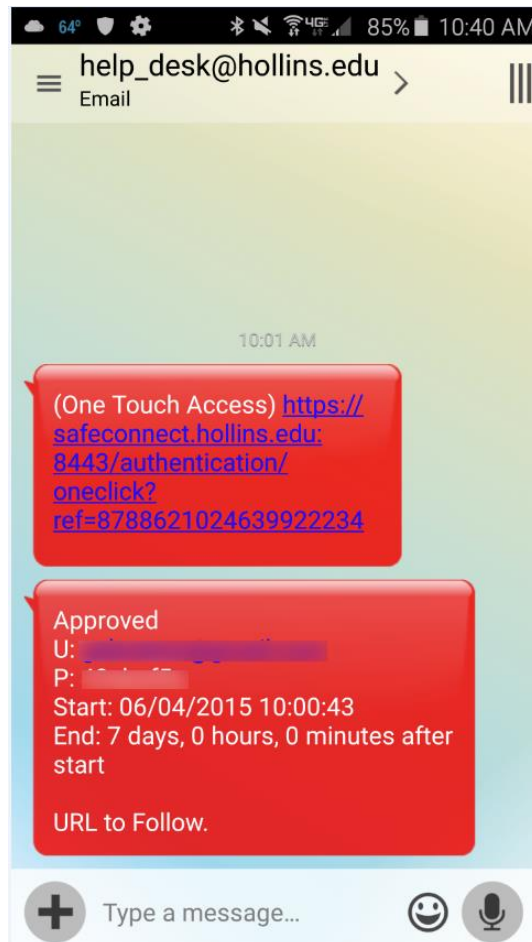
A text message was sent to 1234567890 with your login information.

After receiving your user name and password, click Continue.

5. You will see the “Sign In” page again and you can put in the username and password that was sent to you in the text message to gain access to the Guest network.



6. If you are accessing the Guest network from your mobile phone then you will also be able to use the “one touch link” that was sent in a text message to gain access without having to put in the username and password. **This link will only work from the phone that is connected to the Guest network.



Manage Access

Guest User Management

Advanced

Search Options

IP Address:

Mac Address:

Username:

Include Inactive Records

Advanced Options:

Enf. Device:

Machine Name:

Navigation

User Statistics

Overall

SUMMARY	90
Active Users	90
Users Blocked	46
Users with Access	44
Restricted Acces...	0
Total Compliant	44
Total Not Compliant	46

Out-of-Compliance by Policy

Auth - Guest DB ...	45
Discovery policy	1

Out-of-Compliance by Type

Authentication P...	45
Discovery Policy	1

Device Type Counts

Android	18
Apple Mobile	33
iPad	14
Mac (OS_X 10.5+)	14
PC (Windows)	9
Unknown - await...	2

User Count by Group

Discovery	1
Free Access	1
Guest Access Mob...	65
Guest Access PC ...	22

User Count by Enf. Dev.

6500 CoreSW1	90
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Guest User Entry Form
Enter or Edit Guest User Information

Username: test@gmail.com Password:

Role Management

Guests can optionally be associated with one or more user roles. Roles can later be used as qualifiers when assigning the user to a policy group. Additional Roles can be created in the "User Portal Roles" interface.

Search:

Available:

Selected: Guest

General

Please enter some general information about this user for internal account and tracking. This information will not be visible to the end user.

Guest Name: Test2 Email Address: test2@gmail.com

Mobile Number: Mobile Service Provider: Verizon

Note:

Account Lifecycle

State: Active

Does Not Contain A Start Date

Start Date: 6/8/2015 (HH:MM) 14 : 15

Expiration Options

Never Expires Expire In Expire At

End Date: 6/10/2015 (HH:MM) 14 : 15

Renewals Remaining: 1

Renewal Duration: 2 Days 0 Hours 00 Minutes

Revoke access upon account expiration

Lockout Duration

Days: 30

Lockout duration is the number of days the account will be locked out after all renewals are used.

Messaging

Notification Type: SMS

Sender's Email: help_desk@holins.edu

Email Notification Template **SMS Notification Template**

Guest Account request has been approved
 Your username: \$Username
 Your password: \$Password
 Account Start Time: \$StartTime
 Account End Time: \$EndTime
 \$URLOneClick

Legend:

\$Username will be replaced with the username to login to the system.
\$Password will be replaced with the password in the message to the user.
\$Email will be replaced with the email address used by the end-user during account creation.
\$Phone will be replaced with the mobile phone number.
\$Note will be replaced by the user comment in the Note field when they requested access.
\$StartTime is the time the account will be active.
\$EndTime is the time the account will expire.
\$URLApprove will be replaced with the approval link for an administrator to click and approve a request.
\$URLDeny will be replaced with the denial link for an administrator to click to deny a request.
\$URLOneClick is a 1-Click URL for the end-user to click and single sign-on to the system. For SMS messages, the link will be sent in a second message.